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#### CHAIR Cass W

#### Cass Wheeler

Strategic Consultant/Coach/Speaker (Former CEO American Heart Association)
Georgetown, TX

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President & CEO Association of Corporate Contribution Professionals Mt. Pleasant, SC

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Center on Nonprofit Management, Philanthropy and Policy George Mason University Fairfax, VA

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#### **Rick Johnston**

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#### Paulette Maehara

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Council of Better Business Bureaus
Arlington, VA

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President & CEO BBB serving Metropolitan New York New York, NY

#### **Jack Siegel**

Charity Governance Consulting LLC Chicago, IL

#### E. Miles Wilson

Director, Grantmaking and Evaluation Marguerite Casey Foundation Seattle, WA

#### **EX OFFICIO**

#### H. Art Taylor

President & CEO
BBB Wise Giving Alliance
Arlington, VA

#### **2016 STAFF ROSTER**

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President & CEO

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Chief Operating Officer

#### **Elvia Castro**

Research Analyst

#### **Jean Lewis**

Administrative Coordinator

#### **Edward Loftin**

Research Analyst

#### **Brant Miller**

Research Analyst

#### **Danielle Nelson**

Research Analyst

#### Julie A. Rizzo

Director, Charity Seal Licensing and Fundraising

#### **Shawn Van Gorder**

Director, Charity Evaluation

#### Ezra Vazquez-D'Amico

Research Analyst

## LETTER FROM THE CHAIR



After serving a number of years as a member of the BBB Wise Giving Alliance Board, I was honored to begin my term as Chair in 2016, especially since this year is the 15th

anniversary of its operating under the name BBB Wise Giving Alliance (BBB WGA). BBB WGA has been at the forefront during this period to help educate donors and strengthen charity accountability.

The Board looks forward to expanding and growing our programs and activities to better serve the donor and charity community, and we recognize the importance of taking steps to better understand the current philanthropic marketplace so that we can better prepare for tomorrow's challenges as well as today's. This objective led the Board to develop a new and exciting strategic framework in the spring of 2016 that included a discussion of the future forces that are expected to impact philanthropy. This framework is further discussed in this annual report.

Even as charitable organizations and fundraising evolves, we also anticipate that many of the core issues addressed by the BBB Standards for Charity Accountability will remain relevant: strong board oversight, results reporting, financial management, transparency, and accurate appeals.

We are most grateful to all of our supporters, to those who use our services to assist them in making wise giving decisions, and to the charities that provide us with the requested information needed to verify if they meet our standards. Thank you.

Sincerely,

Cass Wheeler Chair, Board of Directors BBB Wise Giving Alliance



# CELEBRATING OUR STANDARD AS THE BBB WISE GIVING ALLIANCE



**BBB WISE GIVING ALLIANCE** 

## **DISCLOSURE PROCESS**



BBB Wise Giving Alliance evaluates charities, at no charge, using our 20 holistic BBB Charity Standards to help donors verify the trustworthiness of soliciting organizations.

#### 1. ENROLL

Complete the short enrollment on **Give.org** and our staff will grant access to the full questionnaire.

### 2. COMPLETE ONLINE QUESTIONNAIRE

Fill out the form, press the submit button, and agree to have your charity evaluated.

#### **3. BBB WGA EVALUATION**

We will complete a draft report using the information submitted and mail it to you for review.

#### 4. DRAFT REPORT

You will be provided with an opportunity to respond to any findings and we will assist in answering questions.

#### 5. PUBLISHED REPORT

The completed report is posted on **Give.org** for two years. Findings can be amended sooner based on new information you provide to us.

. . . . . During 2016, BBB WGA strengthened its public outreach efforts to educate donors about its charity reporting activities and provide wise giving advice. A variety of media mentions that referenced BBB WGA resulted in over

### 1 BILLION MEDIA IMPRESSIONS

(i.e., the cumulative number of individuals that had the opportunity to see the applicable stories or content.)
This represents the largest annual total of impressions that BBB WGA has achieved to date.

# "THE CAMPAIGN GENERATED 24 MILLION MEDIA IMPRESSIONS AND WAS FEATURED IN A VARIETY OF MEDIA ARTICLES INCLUDING THREE CHARITY TRADE PUBLICATIONS."

One significant media item was the November 25, 2016 blog written by BBB WGA President & CEO, H. Art Taylor, that appeared in The Huffington Post: "Why I Constantly Ask Myself - What If?" This was part of a series produced for a #GivingTuesday campaign to encourage donors to make charitable contributions on the Tuesday after Thanksgiving in the United States. The series included personal stories about how people are giving back to their communities. Mr. Taylor shared a personal family tragedy experienced as a youth and described the important role charities play in helping those in need.

In addition, a campaign was launched to bring public attention to nondisclosure charities. These are nationally-soliciting charities that have not provided BBB WGA with any of the requested information despite three written requests in the past year, one of which is sent via certified mail. This information is needed in order to verify if a charity meets the 20 BBB Standards for Charity Accountability. On August 24, 2016, BBB WGA issued a press release, "Top 10 Charities That Should Raise

a Red Flag for Donors," which featured a list of the 10 largest charities (in terms of total contributions) that did not disclose any of the BBB WGA requested information. Charities that appeared on this Top 10 list were informed of this intended press release several weeks before distribution and provided another opportunity to submit requested information. The campaign generated 24 million media impressions and was featured in a variety of media articles including three charity trade publications.

# EXPLORING STRATEGIES TO ADDRESS FUTURE PHILANTHROPY

As technology and other factors change the way people conduct their lives, BBB WGA sought to discuss how it should adapt to major shifts and other trends in fulfilling its mission. To address this, BBB WGA leadership came together with thought leaders from the philanthropic community to discuss future forces that will impact the charitable sector.

The keynote speaker and meeting facilitator for this event was Bob Johansen, a distinguished fellow at the Institute for the Future located in Silicon Valley. This nonprofit organization helps top leaders prepare for the future and is well known for its reports that provide a ten-year forecast. Mr. Johansen's remarks included an overview of future forces:



#### **Digital Natives**

individuals brought up in the age of technology



#### Socialstructing

a world involving social connections and social rewards



#### **Gameful Engagement**

using elements of games to solve world problems



#### Cloud-served

supercomputing collecting and using big data

## Other presentations at this meeting included representatives from:

- Awesome Foundation in Washington, DC which is one of many small groups from around the country that distributes micro grants through contributions made by each member of the group.
- Rhize which catalyzes nonviolent action through activities that shift support from projects where donors define the goals to a movement-supported model.
- Freespace, an all-volunteer effort that helped convert an unused warehouse into a gathering place for community activities.
- **Datakind,** an organization that offers pro bono aid in leveraging unexplored data for nonprofits.

BBB WGA SOUGHT TO DISCUSS HOW IT SHOULD ADAPT TO MAJOR SHIFTS AND OTHER TRENDS IN FULFILLING ITS MISSION.

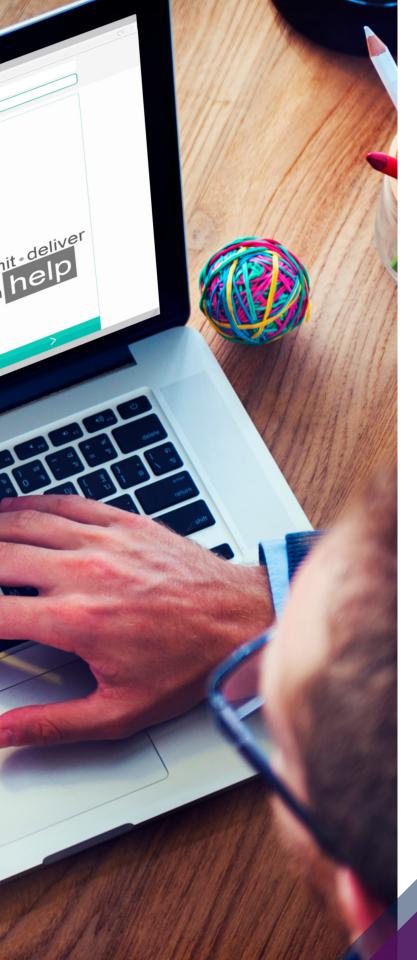


## DIGITAL OUTREACH

In addition to providing access to evaluative charity reports, one of the key elements of the Give.org website is the weekly blog: "Wise Giving Wednesday." During the blog's second year of activity, it featured a wide variety of topics. It alerted readers to scams such as a fake check scheme that targeted charities and a government grant scam in which fees were requested before the "grant" was sent. The blog also covered fundraising for disasters and tragedies such as Hurricane Matthew, the West Virginia Floods, and the tragic shooting at an Orlando, Florida night club.

The Building Trust video series, in its first full year of activity, features videos of CEOs and other executives from nationally soliciting charities that meet all 20 of the BBB Charity Standards including, but not limited to: Center for Science in the Public Interest, Cystic Fibrosis Foundation, Defenders of Wildlife, Galapagos Conservancy, Jane Goodall Institute for Wildlife Research and Conservation, National Council of Aging, National Military Family Association, The Salvation Army, Share Our Strength, and the YMCA of the USA. These videos provide insights into the organizations' main activities and also help highlight the importance of accountability and transparency.





## 2016 FINANCIAL SUMMARY

REVENUES AND SUPPORT:	
Charity Seal License Fees	\$1,927,062
Grants & Contributions	212,066
Publications	19,259
Interest and Other	5,500
TOTAL	\$2,163,887

EXPENSES:	
Program Services	\$1,755,859
Management & General	394,163
Fundraising	29,521
TOTAL	\$2,179,543

EXPENSES EXCEEDING REVENUE	(\$15,656)
Beginning Net Assets	\$1,237,455
Ending Net Assets	\$1.221.799

